

Customer FAQs

Tops Cool Cash - Summer 2026

EARN: 7/19/26 - 8/29/26

REDEEM: 7/19/26 - 9/12/26



How do I earn Tops Cool Cash points?

- Shop at Tops Friendly Markets using your Tops BonusPlus account
- Automatically earn 1 point for every \$1 in spend on participating beverage brands
- Spend requirement on participating items must be met after all discounts have been subtracted, before sales tax and deposits have been added
- Earn Cool Cash points 7/19/26 through 8/29/26

How do I know how many points I have?

- Your Cool Cash points balance prints at the bottom of your receipt every time you use your Tops BonusPlus account
- If you are a registered, logged-in visitor to TopsMarkets.com, you'll be able to view your current Cool Cash points total there
- Customer Service associates may do a point balance inquiry and print your points at any register

How do I redeem my points?

- Cool Cash points can be redeemed at any Tops store locations
- Simply tell your Tops cashier at checkout when you would like to redeem your Cool Cash points
- You may redeem your points at any time during the promotion once you have earned at least 35 points
- Receive a \$5 coupon for every Thirty-Five (35) Cool Cash points you redeem
- \$5 coupons are valid for 2 weeks from the day received

How do I know when my points expire?

- All Cool Cash points expire 9/12/26 – so be sure to redeem your points by then
- Expiration date is printed at the bottom of the receipt for every transaction in which a Tops BonusPlus is used
- The 9/12/26 expiration date is also noted online at TopsMarkets.com

What Brands are participating in the Tops Cool Cash promotion?

- BodyArmor, Brisk, Bucked Up, Canada Dry, Celsius, Core Power, Dr. Pepper, Gatorade, Gold Peak, Lipton, Mountain Dew, Pepsi, PowerAde, Propel, Schweppes, Smart Water, Tim Hortons, Vitamin Water
- Cool Cash points cannot be earned on any other brands than those listed above

Is there a limit to how many times I can earn/redeem during the promotion?

- No – you can redeem your Cool Cash points any time you have Thirty-Five (35) points; once redeemed, points will be removed from your BonusPlus account, but you will continue to accumulate additional points every time you purchase a participating brand (provided the date is within a specified “earn” period)

I had XX Cool Cash points, but now the points are not on my account, what happened?

- There is a possibility your Tops BonusPlus is linked to another account in your household, if so the discount could have been redeemed by that person
- If you have lost one of your cards, there is a possibility that someone else is using this lost card; call Consumer Affairs
- The Consumer Affairs Department can assist in identifying what may have happened; they can be reached by calling 1-800-522-2522, Option 3, Mon-Fri 8 AM - 8 PM, Sat & Sun from 9 AM - 3PM

Will I EARN points if I use my phone number at checkout?

- Yes, if your BonusPlus account is registered to your phone number, you will earn Cool Cash points when you use your phone number at checkout

Will I EARN points when shopping at TopsMarkets.com or the Tops Mobile App for groceries?

- Yes, if your BonusPlus account is registered to your online account, you will earn Cool Cash points for participating items purchased
- All Cool Cash points & \$5 coupons must be REDEEMED in store

Will I still earn Tops GasPoints in addition to Cool Cash points?

- Yes – Our Cool Cash program is a bonus! In addition to Cool Cash points, you'll continue to earn GasPoints based on your qualifying purchases for that program as well. For complete Tops GasPoints details, go to TopsMarkets.com/GasPoints